

# Visitors' Code of Conduct -2021



Wolsingham and Wear Valley Agricultural Society looks forward to welcoming you to the 2021 Wolsingham Show. In line with government guidance on the admission of visitors to the Showground, this Code of Conduct acts to principally guide and advise you of the protocols in place during the event. The organisers (WVVAS) have put in place a range of procedures, to ensure the safety of all visitors to the Show. However, it is vitally important that everyone plays their part in making the event safe and enjoyable and we need your continued support and cooperation to achieve this. Visitors are therefore kindly reminded of the requirement to adhere to this Code of Conduct, and follow all safety requirements, to assist staff and stewards, and to help protect you and your fellow visitors.

Visitors must not travel to or attend Wolsingham Show if they are experiencing any Covid-19 symptoms including loss or change in sense of smell or taste, a temperature, or a new persistent cough. You must also not travel to or attend Wolsingham Show if you have been told to isolate. For more information on the symptoms of COVID-19 and where to get support with getting a test please visit <https://www.gov.uk/get-coronavirus-test>. If you develop symptoms during your visit, we ask that you, and those you travelled with, return home immediately and request a test. If you cannot travel home safely, please ask staff for support and report to the First Aid base where staff will help you.

- **(As per the Society's ticket terms & conditions and Government guidance)** visitors are reminded if purchasing tickets on behalf of others, you are required to provide names and contact details for each individual ticket holder. Tickets must not be passed on to anyone else.
- Visitors must not attend or travel if they are suffering from COVID-19 symptoms or are required to self-isolate. If you develop COVID-19 symptoms whilst at the Show, please leave the site immediately and travel home with members of your household and book a test. If you require assistance within the showground or cannot travel home safely, please notify a member of staff or steward immediately and report to the First Aid base on site.
- Plan your journey in advance and arrive at the Showground in plenty of time. Remember to travel safely and keep up to date with guidance on safe travel, car sharing, and public transport.
- When you arrive at the Showground, please be aware that social distancing and safety measures will be in operation in line with the current national guidance. Follow all information and direction signage, and obey any instructions or guidance given by

staff and stewards, or over the PA system. This will help you get to where you need to be in the safest and most effective way.

- It is our policy that visitors are strongly advised wear a face covering when entering and inside all enclosed marquees/buildings including The Barn. Face masks may only be removed when you are sat in your seat or eating and drinking. We recommend face coverings are worn in outside areas where maintaining 2 metres social distancing may not be possible at all times and where there are large numbers of people present.
- Our stewards and security teams will be helping to keep you safe by reminding people to keep a safe distance. If you have any concerns about areas of crowding, please inform one of our stewards. We recommend the use of the NHS Covid-19 App to help keep you and others safe if someone later develops symptoms or tests positive for Covid-19.
- Come prepared for changing weather. To keep everyone safe we have reduced the number of inside areas in operation so please check the weather forecast and bring a suitable raincoat or umbrella so you can continue to enjoy the show in all weathers.
- Some of the Showground's amenities, such as toilets, food, and drink outlets, may not be in operation or may be operating at reduced capacity. If the area you wish to visit is out of operation, or too busy, alternative options will be available.
- When using toilet facilities, please follow all guidance including wearing face coverings, be patient and considerate towards other users, and wait your turn to avoid toilet areas becoming crowded.
- Always maintain good hand hygiene whilst at the Show – use the sanitiser dispensers provided always before eating and after touching animals, and avoid touching your face or handles and fences whenever possible. If there are issues with sanitiser points or hand washing facilities, please inform a member of stewarding staff.
- Please be patient when leaving the Showground and listen to the advice from stewards. It may take longer than normal to leave due to the procedures in place to allow visitors to exit safely and efficiently
- The Society reserves the right to exclude any visitor that fails to comply with this Code of Conduct.

**Thank you for your support and understanding.**

**Please stay alert, follow these guidelines, and help us all enjoy the Show safely.**